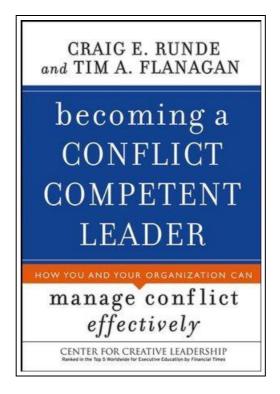
Becoming a Conflict Competent Leader: How You and Your Organization Can Manage Conflict Effectively



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BECOMING A CONFLICT COMPETENT LEADER: HOW YOU AND YOUR ORGANIZATION CAN MANAGE CONFLICT EFFECTIVELY

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Jossey-Bass, 2006. Book Condition: New. Brand New, Unread Copy in Perfect Condition. A+ Customer Service! Summary: "If workplace conflict is inevitable, becoming a conflict competent leader is one of the most valuable skill sets a leader can possess. Runde and Flanagan clearly lay out how destructive conflict can be prevented while fostering the kind of constructive debate and creative solutions which businesses need to thrive." - Joanne McCree, former vice president, human resources, IBM "A great book! It is full of actionable insights to turn your organization's conflict from a cost to an asset." -Daniel Shapiro, Harvard Negotiation Project; coauthor, Beyond Reason: Using Emotions as You Negotiate "Their ability to assimilate and describe what managers actually face in dealing with conflict is a key factor in making this book unique from others. No self-help manual on handling conflict that I've ever seen addresses the basics like this book." -Kenneth Bradt, past president, Society of Consulting Psychologists "Competency in managing conflict is perhaps the most under-recognized component of successful leadership. This book, once read, should remain on the shelf of every leader for handy reference." -Dan Dana, Mediation Training Institute International; author, Managing Differences "Craig Runde and Tim Flanagan know conflict! Better yet, they are able to guide the reader through an understanding of its dynamics from onset to resolution, thereby helping all of us to become more 'active constructive' leaders." -Michael Katos, The Katos Group LLC "Our personal professional development is a constant pursuit in our quest to be the best we can possibly be. Dealing with conflict is a given in any leadership position. Becoming a Conflict Competent Leader serves as a great resource for any leader to better understand and manage conflict." - MaryEllen Elia, superintendent, School District of Hillsborough County, Tampa, Florida.

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